

Information from the City of Calgary.

Sewer mains in Kingsland

A reality of living in an established community is aging infrastructure – sewer and water mains remain the same even when old buildings are replaced with new ones.

The Kingsland Community Association noticed periodic maintenance of the sewer lines in the community, and expressed concerns of sewer back up on some properties located on 5 St and 7 St SW.

The City of Calgary's Water Services has indicated that this area is a "flat spot" – the line is an older piece of infrastructure that requires regular maintenance every 6-8 months in order to continue flowing properly. When maintenance is being done, sewage may come back up in basement drains. If this is occurring in your home, you can prevent it by installing a backflow preventer. This is covered by your insurance company. If you notice that sewage is coming back up even with a backflow preventer installed, check to ensure that it is working properly.

Residents who are regularly affected by sewer main maintenance are encouraged to contact 311. The addresses are documented within The City's system, and maintenance crews will endeavour to notify these homeowners when they are in the area.