

# ZOOYOUTH EMPLOYMENT PROGRAM

**Applications for Intake 1 are due no later than March 5, 2021 @ 4:00pm MST**

There will be a second intake of applications in May. If your application is not chosen for the first intake, it will be kept on file and will be automatically considered for the second intake as well. You will not be required to re-apply.

## DESCRIPTION

The Calgary Zoo is pleased to announce that we are now accepting applications for the first intake of our ZooYouth Employment Program! This innovative program provides youth ages 16 to 22 who have no previous work experience an opportunity to experience their first job on the amazing grounds at the Calgary Zoo. With hands-on training and a dedicated supervisor, the ZooYouth Employment Program is a must for any first time job seeker.

The ZooYouth Employment Program offers two streams of employment:

- Customer Service Focus I – Focus on honing your customer service and food handling skills while learning how to work as a team in our Concessions Department. Become proficient at cash handling and build transferable skills you can take with you to any industry!
- Customer Service Focus II – Focus on honing your customer service and retail skills while learning how to work as a team in our Retail Department. Become proficient at cash handling and build transferable skills you can take with you to any industry! **\*\*Only available for Intake 2 in May.\*\***
- Culinary Focus – Learn the ins and outs of the catering industry as part of our Main Kitchen team. Work side by side with trained chefs as you prepare food and learn more about formal catered functions and restaurant operations.

Please note there are specific requirements you must meet to participate in this program:

- Must be between the ages of 16 and 22
- Cannot have any previous work experience
- Must work a minimum of 250 hours over the course of the program
- Commit to working weekends and holidays/long weekends for the length of the contract
- Must commit to the full length of the contract

The features of the program include:

- Paid employment from March to December, including our Zoolights event
- Flexible scheduling during the school year to work with a student schedule
- Dedicated paid training before starting on the job
- Dedicated supervisor for the program to help build skills including critical soft skills needed for future employment
- WHMIS and Food Safe Certification
- Participants will receive feedback on performance
- Upon successful completion of the program, participants will receive a Letter of Reference

## **CONTRACT TERM**

March 20, 2021 – January 2, 2022